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Missed Appointment and Cancellation Policy

We would like to remind you of our policy regarding missed appointments. Our goal is to provide quality medical care in a timely manner. No shows, late shows and cancellations inconvenience those individuals who need access to medical care.

Cancellation of an Appointment

We understand that situations arise in which you must cancel your appointment. In order to be respectful of the medical needs of other patients it is requested that you provide our office with more than 24 hours notice of a cancellation. Appointments are in high demand, and your early cancellation will allow another patient access to timely medical care.

How to Cancel your Appointment

To cancel or reschedule your appointment please call the Chico office at 530-899-2244 or the Paradise office at 530-877-6583. If you do not reach a receptionist, please leave a detailed message that includes your name and phone number.

Appointments which are cancelled with less than 24 hours notification may be subject to a **\$20 cancellation fee.**

Missed Appointment Policy

Patients who do not show up for their appointment without a call to cancel will be considered as a no show. A **\$20 no show fee** may be charged.

Please sign that you read, understand and agree to the Cancellation and No Show Policy.

Patient Signature

Date